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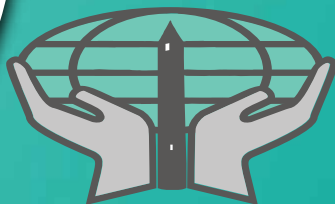
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**2024**

**ANNUAL  
REPORT**



**Tower**  
credit union limited

# FLEXILOAN

Loan Amounts from €10,000 - €60,000

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**6.25%**  
(643%APR)

Apply Online, By Phone, In-Branch  
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Typical Example: Monthly repayments of €486.27 with an APR of 6.43% based on a loan amount of €25,000 over a repayment period of 60 months. Total cost of credit €4,175.57. Total amount repayable €29,175.57. Terms and conditions apply. Personal loans only and some exclusions may apply.

Tower Credit Union Limited is regulated by the Central Bank of Ireland

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## Notice of Annual General Meeting

**Notice is hereby given that the 2024 Annual General Meeting of Tower Credit Union Limited will take place in the Louis Fitzgerald Hotel, Clondalkin, Dublin 22 at 8.00pm on Monday 16th December 2024.**

You can ask a question from the floor during the AGM. However, as questions may require supporting documentation and / or research by way of reply, members are requested to send any technical or financial questions that they have prior to the AGM by e-mail to **agm@towercu.ie** to arrive before close of business on Friday 13th December 2024.

## Notice of Elections

Elections will be held to fill six vacancies on the Board of Directors and three on the Board Oversight Committee, and for the position of Auditor.

## Agenda

1. Acceptance of proxies (if any) by the Board of Directors
2. Ascertainment that a quorum is present
3. Adoption of Standing Orders
4. Approval Minutes of AGM 2023
5. Report of the Chair
6. Presentation of the Financial Statements
7. Report of the Auditor
8. Rule Amendments/Motions
9. Report of the Board Oversight Committee
10. Report of the Nominations Committee
11. Appointment of Tellers
12. Election of the Auditor
13. Election of Board Oversight Committee (three vacancies)
14. Election of Directors (six vacancies)
15. Any Other Business
16. Announcement of election results
17. Close of meeting

*Jo Menton*

**Joe Menton, Secretary**

## FREE MEMBERS DRAW

*Members attending our AGM will automatically be entered into a FREE draw*

**20 x €100 One4All  
Gift Cards MUST be Won!**



## Standing Orders for General Meetings

### 1. Voting

Each member shall be entitled to one vote irrespective of his/her shareholding, in accordance with section 82(2) of the Credit Union Act, 1997 (as amended)

### 2 - 3 Election Procedure

2. Elections to the board of directors, to the board oversight committee and the position of auditor shall be by majority vote and by secret ballot.

3. When nominations are announced tellers shall be appointed by the chair and ballot papers shall be distributed. Nominations shall be in the following order:

- (a) nominations for auditor;
- (b) nominations for members of the board oversight committee;
- (c) nominations for directors.

When voting is completed, the votes shall be taken and tallied by the tellers. Any ballot paper which contains votes for more than the number required to be elected shall be void.

All elections shall be by secret ballot and by majority vote. When the votes have been counted by the tellers, the results shall be announced by the chair. In the event that all vacancies are not filled by the first ballot further ballots shall be taken as required. In the event of an equality of votes between candidates for the remaining vacancies not filled in accordance with the above procedure one further ballot shall be taken and should that ballot fail to determine the issue, the vacancies shall be filled by lot from among such candidates having an equality of votes.

### 4 - 9 Motions

4. All motions from the floor of the AGM must be proposed and seconded by members present at the AGM and moved by the proposer. If the proposer is absent when the motion is called, the motion shall be deemed to have failed.

5. A proposer of a motion may speak for such period as shall be at the discretion of the chair of the meeting and shall have the right of reply before the motion is put to the meeting for a vote.

6. In exercising his/her right of reply, a proposer may not introduce new material.

7. The seconder of a motion shall have such time as shall be allowed by the chair to second the motion.

8. Members are entitled to speak on any such motion and must do so through the chair. All speakers to any motion shall have such time as shall be at the discretion of the chair.

9. The chair shall have the absolute right to decide at any time when a motion has been sufficiently discussed and may put the motion to the meeting giving the proposer the right of reply before doing so.

### 10 - 15 Miscellaneous

10. The chair of the board of directors shall be the chair of any general meeting, except where he/she is not available, in which case it shall be the vice-chair, except where he/she is not available, in which case the board shall decide amongst themselves who shall act as chair of any general meeting.

11. The chair may at his/her discretion, extend the privilege of the floor to any person who is not a member.

12. Matters not covered by the Agenda may be introduced under "Other Business" at the discretion of the chair.

13. The chairman's decision on any matter relating to these Standing Orders or interpretation of same shall be final.

14. No member shall have more than one vote on each question at any general meeting of the credit union or any adjournment thereof irrespective of his/her shareholding or the number of accounts in his/her name in the credit union provided, however, that except in voting at elections, the presiding member shall have a second or casting vote in the event of equality of voting. Voting by proxy shall be allowed only when a member other than a natural person votes through a representative, who is a member of the group, duly authorised in writing for that purpose and accepted as such by the board of directors.

15. Any matter to be decided upon by vote at the AGM shall, unless otherwise expressly provided for by law or the rules, be decided upon by simple majority.

### 16. Suspension of Standing Orders

Any one of these Orders or all of these Standing Orders may be suspended on a motion to this effect receiving a two-thirds majority of those present and entitled to vote.

### 17. Alteration of Standing Orders

Standing Orders may be amended or altered at a general meeting and only if a motion to this effect has received a two-thirds majority of those present and voting.

### 18. Adjournments

Adjournments of the AGM shall take place only in accordance with section 81(1) of the Credit Union Act, 1997 (as amended).

## Board of Directors and Board Oversight Committee

### Board of Directors

Kieran Carroll (Chair)	Gerry Lynch (Vice Chair)
Joe Menton (Secretary)	Eric Lee (Asst. Secretary)
Anne Brougham	Noel Molloy
Michael O'Connor	Tom Dunphy
Lorraine McLoughlin	Ciaran Fitzgerald
Ciara Devaney	

### Board Oversight Committee

Stephen Nolan	Tara Allen	Swaminathan Bhavanishakar
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### Auditors

Duffy Burke & Co have (being eligible) indicated their willingness to continue in office in accordance with section 115 of the Credit Union Act 1997, as amended.

### Board Committees & Internal Auditor

#### *Audit, Risk & Compliance Committee*

Anne Brougham	Tom Dunphy	Ciaran Fitzgerald
Michael O'Connor		

#### *Nominations Committee*

Joe Menton	Anne Brougham	Gerry Lynch
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#### *Remunerations Committee*

Kieran Carroll	Gerry Lynch	Joe Menton
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#### *Strategic Development Committee*

Ciara Devaney	Kieran Carroll	Rory Meehan
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#### *Internal Auditor*

IAS Internal Audit Services (ILCU)

## Minutes of 2023, 61st AGM Held on Monday 29th January 2024

Held in the Louis Fitzgerald Hotel Clondalkin  
Attendance: 82 as per registration sheets.

Kieran Carroll, Chair of the board, presided at the meeting.

### Commencement of Meeting

The Chair opened the meeting and introduced the panel. Having confirmed that there was a quorum present he declared the meeting open.

### Agenda

The agenda for the meeting had been circulated to members in the annual report booklet.

### Acceptance of Proxies

The Chair confirmed that there were no Proxies

### Minutes Silence

The Chair invited members to hold a "minute silence" as a mark of respect for all those who died during the year.

### Adoption of Standing Orders

On the proposal of Kieran Carroll, seconded by Adrienne Seery, the model standing orders for credit unions in the Republic of Ireland were agreed.

### Appointment of Tellers

Melanie Maher, Gina Finnegan, Lorraine Kearns, and Brendan Clifford were appointed as tellers for the meeting on proposal of Kieran Carroll, seconded by Anne Brougham and agreed.

### Minutes of the 2022 AGM

The minutes of the 60th annual general meeting held on the 25th of January 2023, which were included in the member AGM pack and distributed at the start of the meeting.

Following an exhausted discussion on the ECCU Death Benefit Insurance the minutes were proposed by Joe Menton, Secretary, seconded by Samantha Linton and agreed.

The chair took this opportunity to answer several questions raised by the members around dormancy, and fraud.

### Chairs Address

The Chair addressed the meeting and gave an overview of the year for Tower Credit Union for 2023 and a look forward at 2024. The Chair reminded the meeting that the credit union is encouraging members to go green and accept their AGM materials by email. There is more information on page 14 of the annual report booklet

### Appreciations

The chair thanked Directors are leaving this year.

On behalf of the Board of Directors, the Chair also welcomed the new CEO Rory Meehan and the new Head of Finance Ed Farrell. He wished Dave Matthews all the best for the future.

## Minutes of 2023, 61st AGM Held on Monday 29th January 2024 (CONTINUED)

### Report of the Board of Directors

The report, which was circulated in the annual report booklet, was presented by Kieran Carroll. The report was proposed by Kieran Carroll, seconded by Gerry Lynch, and agreed.

### Presentation of the Financial Statements

The financial statements and annual accounts for the year ended 30th September 2023 were presented by Ed Farrell, Head of Finance.

#### Key Points were:

- Surplus for the year €596k (€311k in 2022)
- Increased income (up €509k) offset by higher expenditure (up €223k)
- Gross Loans to Members €46.7m, up by €406k
- Provision for Bad Debts €2.4m (5% of gross loans)
- Members' Savings (shares plus deposits) €174.6m, up by €3.2m
- Current Account balances €6.8m, up by €1.8m
- Capital / Reserves ratio 13.2% - minimum requirement is 10%

Ed responded to a question in relation to DBI, and the LP/LS, giving a clear distinction between the two.

The report was proposed by Kieran Carroll, seconded by Stephen Nolan, and agreed.

### Report of the Auditor

The report for the year ended 30 September 2023, which was circulated in the annual report booklet, was presented by Graham Burke of Duffy Burke and Co. The Auditor noted that the accounts were in order and that there were no issues of concern from his perspective.

The Auditor thanked the Board of Directors, Management, and staff for facilitating the audit.

On the proposal of Kieran Carroll, seconded by Michael O'Conaill, the Report of the Auditor was approved.

On the proposal of Kieran Carroll, seconded by Michael O'Conaill, the annual accounts and financial statements for the year ended 30 September 2023 were approved.

### Dividend/Loans Interest Rebate

The Chair proposed a dividend of 0.1% and interest rebate of 5% on standard loans this year. Proposed Kieran Carroll Seconded Tony Foster and agreed.

### League Affiliation Fee

On proposal of Kieran Carroll, seconded by Tom Dunphy, it was agreed to deduct a League Affiliation Fee of €1.35 from the share accounts of members aged 16 years and over.

### Motions & Rule Amendments

The Chair went through the change requested. Currently, we must pay a dividend in order to pay a Rebate of Interest Rule Amendment – could propose a Rebate even if no dividend proposed.

Proposed Kieran Carroll Seconded Kay Geoghan and agreed.



## Minutes of 2023, 61st AGM Held on Monday 29th January 2024 (CONTINUED)

### Report of the Board Oversight Committee

The report of the Board Oversight committee was presented by Stephen Nolan. Which was circulated in the annual report booklet. Proposed by Kieran Carroll seconded Brian Douglas and agreed.

### Report of the Nomination Committee

The report, which was circulated in the annual report booklet outlined the principle responsibilities of the committee as outlined in Section 56B of the Credit Union Act 1997 (as amended), also that the credit union had performed the necessary due diligence in respect of all candidates nominated to fill vacancies on the Board Oversight Committee and Board of Directors in compliance with the fitness and probity standards for credit unions under Section 50 of the Central Bank Reform Act 2010. The report, was proposed by Gerry Lynch, seconded by Michael O'Conaill, and agreed.

### Report of the Credit Committee

The report, which was circulated in the annual report booklet, was taken as read. Proposed Adrienne Serry, seconded Tom Dunphy, the report was agreed.

### Report of the Credit Control Committee

The report, which was circulated in the annual report booklet, was taken as read. Proposed by Tom Dunphy, seconded Eric Lee the report was agreed.

### Report of the Membership Committee

The report, which was circulated in the annual report booklet was taken as read. Proposed Anne Brougham, seconded Adrienne Serry, the report was agreed.

### Report of the Community Development Committee

The report, which was circulated in the annual report booklet, was taken as read. Proposed Gerry Lynch, seconded Stephen Nolan, the report was agreed.

### Election Results

#### *Auditor*

Duffy Burke & Co (72 votes) were elected as auditors for the year ending 30 September 2024.

#### *Oversight Committee*

Swaminathan Bhavanishankar (72 votes) was elected to the board oversight committee.

#### *Board of Directors*

Joe Menton (72 votes), Eric Lee (72 votes) was elected for a term of one year.

### Any Other Business

None.

### Free Draw for members attending the AGM

A draw was held for 20 prizes of €100 in "One4all" gift cards for members attending the AGM.

### Close of Meeting

That completed the business of the meeting, and the Chair thanked the members present for attending the meeting and declared the meeting closed.

## Chairpersons Address 2024

On behalf of your Board of Directors, I am delighted to present to you our Annual Report & Accounts for the year ended 30th September 2024. I would also like to welcome you to our 62nd Annual General Meeting.

2024 has been another good year for our credit union.

From a financial perspective Loans to members represent less than a quarter of our Balance Sheet but despite this they generate over 70% of our income. This year, we issued just over €25m in new loans but we have the desire and capacity to issue even more. Loan interest is the lifeblood of the credit union and for its ongoing success, we really need you and your family and friends to think of us first for your borrowing needs! We introduced our Flexiloan at 6.25% “any purpose” and this is a successful new product to offer to our membership which offers our members a very competitively priced loan.

From an Income & Expenditure point of view, we made some cost savings during the year and our core operating Surplus increased as a result. Given the trend towards larger credit unions, it is likely that further merger opportunities will arise in the future and your board is open to those that are of benefit to the credit union. We will not be proposing a Dividend or Interest Rebate this year and instead we will use the surplus to build our reserves, which strengthens our overall capital position.

We said goodbye to our Housekeeper of 44 years Therese Moore who retired, we want to take this opportunity to thank Therese for her long service and commitment to Tower Credit Union. We welcome our new CEO Rory Meehan and are delighted to have him onboard.

In closing, I would like to thank our Staff and Management Team for all their hard work and dedication this year. I also want to thank my colleagues on the Board and Board Oversight Committee who have worked so hard this year to ensure the continued success of the credit union. The work undertaken involves not only attending meetings but continuous training and ensuring that policies and procedures are compliant with changing regulatory and legislative requirements. If you feel that you would like to be part of our Governance team, please let us know. Finally, I would like to wish all our members a peaceful and prosperous New Year.



**Kieran Carroll**  
Chair of Tower Credit Union

## Directors' Report

For the Financial Year Ended 30 September 2024

The directors present their report and the financial statements for the year ended 30 September 2024.

### Principal activity

The principal activity of Tower Credit Union is the provision of savings and loans to members in its common bond. The Credit Union manages its members' shares, capital and loans to members so that it earns income from the margin between interest receivable and interest payable.

### Results and dividends

The results of the year's trading, the financial position of the Credit Union and the transfer to reserves are shown in the annexed financial statements. The Credit Union's surplus for the year, before movements in loan impairments and gains on investment, amounted to €604,863 (2023 - €607,379).

### Business review

We are pleased to report that the performance of the Credit Union in 2024 has been very favourable. On taking into account the movement in impairments the overall surplus, is €1.150 million, up from €0.596 million in the prior year. The surplus is being retained to build our capital base which is 13.5% at year end.

The Board approved a new strategic plan in May 2024 which covers the period to year end 2026. The objective of this plan is to expand and improve our range of products and services and to increase our regulatory capital position to improve our financial strength. The strategic plan also includes the restructuring of various departments within the credit union through a voluntary redundancy scheme and a provision of €419,500 has been included in the accounts.

### Principal risks and uncertainties

The Credit Union operates within a conservative, Board approved risk appetite. Protecting members' interests is paramount, and the Credit Union contributes to various regulatory levies and compensation schemes. The principal business risks to which the Credit Union is exposed are considered the main financial risks arising from the Credit Union's activities. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

**Credit Risk:** Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to the Credit Union resulting in financial loss. Credit risk also arises in the form of investment management where an issuer may default on their contractual obligations. In order to manage this risk the Board approves the Credit Unions lending and investment policies and all changes to them. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate impairment on loans advanced. The Board approves the Credit Union's Credit Control policy which monitors the procedures for the collection of loans in arrears and also the provisioning policy which provides the basis for impairments on loans.

**Liquidity Risk:** The Credit Union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The objective of the liquidity policy is to smooth the mismatches between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise. Members' shares and deposits, which are available on demand and those not on demand are identified as liabilities.

**Market Risk:** The Credit Union conducts all its transactions in euro, accordingly the Credit Union is not exposed to any currency risk or other such direct market risk. The Credit Union considers its potential exposure to overall market risk in the banking sector and seeks to minimise such risk through its investment policy.

## Directors' Report

For the Financial Year Ended 30 September 2024 (CONTINUED)

**Interest Rate Risk:** The Credit Union's main interest rate risk arises from differences between the interest rate exposures on loans and investments receivable, as offset by its cost of capital, which is typically that of distributions to members' payable in the form of dividends, and interest rebates. The Credit Union considers rates of interest receivable when deciding on the appropriation of income and its returns to members. The Board monitors such policy in line with the Credit Union Act 1997, as amended and guidance notes issued by the Central Bank of Ireland.

**Deposit Protection Scheme:** This is the risk of higher financial levies being imposed on the Credit Union for further claims relating to the failure of other financial organisations. Costs associated with the DGS continue to represent an ongoing burden on the Credit Union. Membership of the scheme remains compulsory for all financial institutions.

**Operational Risk:** This is the risk of direct or indirect loss resulting from inadequate or failed internal processes, people and systems or from external events. The operational risks faced by the Credit Union are assessed on a regular basis and an appropriate system of control exists to mitigate these risks. The Board, through its committee structures, is responsible for assessing the effectiveness of the system of inspection and control. The controls are reviewed by the Credit Unions internal auditors on an ongoing basis.

**Regulatory Risk:** This is the risk that changing laws, and the volume and complexity of regulatory requirements may impact upon the Credit Union's ability to compete and grow. This risk is regularly reviewed by the Board.

**Conduct Risk:** This is the risk that actual or potential member detriment arises, or may arise, from the way the Credit Union conducts its business. The Board has primary responsibility for ensuring that the manner in which the Credit Union conducts dealings with its members is fair and in their interests. This culture is embedded throughout the business and the Credit Union considers all matters that impact upon the fair treatment of its members, including product design and terms and conditions, complaints, fees and charges and ensuring that staff are trained and suitably qualified.

### Going concern

The Directors are required to consider whether the Credit Union will continue as a going concern for a period of 12 months from the date of approval of these financial statements. In making the assessment the Directors have reviewed the Credit Unions strategic plan and considered risks that could impact on the Credit Unions reserve position, financial position, and liquidity over that period. The Directors have also prepared forecasts which considered the effect of operating under stressed but plausible events that would impact on the Credit Union's business, financial position, capital, and liquidity.

A range of sensitivities has been considered or applied to these forecasts, including scenarios relating to, the outlook for interest rates, growth in members savings and loan demand. Furthermore, the Credit Union is required to regularly review its capital and liquidity positions in relation to its uncommitted or on demand savings and consider at least quarterly the various stress testing scenarios applicable against borrowers' propensity to default, interest rates and circumstances that may give rise to funding outflows.

After considering all of this information, the Directors' knowledge and experience of the Credit Union, and the markets in which it operates, the Directors are satisfied that the Credit Union has adequate resources to continue in business for the foreseeable future and for a period of at least 12 months from the date of signing the financial statements

### Audit committee statement

The Credit Union has established an audit, risk and compliance committee. Its function is to assist the Board in fulfilling its oversight responsibilities.

## Directors' Report

For the Financial Year Ended 30 September 2024 (CONTINUED)

### Disclosure of information to the auditors

We, the directors of the Credit Union who held office at the date of approval of these financial statements as set out above each confirm, so far as we are aware, that:

- there is no relevant audit information of which the Credit Union's auditors are unaware; and
- we have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the Credit Union's auditors are aware of that information.

### Reappointment of auditors

The independent auditors, Duffy Burke & Co are willing to accept re-appointment in accordance with Section 115 of the Credit Union Act 1997, as amended.



[www.towercu.ie/PaperlessTCU](http://www.towercu.ie/PaperlessTCU)

Tower Credit Union Limited is regulated by the Central Bank of Ireland

## Directors' Responsibility Statement

For the Financial Year Ended 30 September 2024

The directors acknowledge their responsibilities for preparing the Directors' Report and financial statements in accordance with applicable law and regulations.

The Credit Union Act 1997, as amended requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with Irish Generally Accepted Accounting Practice (accounting standards issued by the Financial Reporting Council and Irish Law), including FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

The Credit Union's annual accounts are required by law to give a true and fair view of the state of the affairs of the Credit Union as at the end of the financial year and of the income and expenditure of the Credit Union for the financial year.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Credit Union will continue in business.

The directors are responsible for ensuring that the Credit Union

- keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the Credit Union, enable at any time the assets, liabilities, financial position and surplus or deficit of the Credit Union to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors' report comply with the Credit Union Act 1997, as amended.
- takes reasonable care to establish, maintain, document and review such systems and controls as are appropriate to its business, in accordance with the legislation and guidance from the Central Bank of Ireland under the Credit Unions Acts and Statutory Instruments.

On behalf of the Board on 13 November 2024 and signed on its behalf by:



**Director/ Chairperson**

## Statement of Board Oversight Committee Responsibilities

For the Financial Year Ended 30 September 2024

The Credit Union Act 1997, as amended requires the appointment of a Board Oversight Committee.

The Board Oversight Committee of a Credit Union shall assess whether the board of directors has operated in accordance with-

- Part IV of the Credit Union Act 1997, as amended and any regulations made for the purposes of Part IV, and
- Any other matter prescribed by the Central Bank in respect of which they are to have regard to in relation to the board of directors.



**Chairperson  
Board Oversight Committee**

## Independent Auditors Report

### to the Members of Tower Credit Union Limited 2024

#### Opinion

We have audited the financial statements of Tower Credit Union (the 'Credit Union') for the year ended 30 September 2024, which comprise the Income & Expenditure Account, Balance Sheet, Statement of reserves and changes in members' interests, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is Irish law and FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland.

In our opinion the financial statements:

- give a true and fair view of the state of the Credit Union's affairs as at 30 September 2024 and of its income and expenditure and cash flows for the year then ended;
- have been properly prepared in accordance with FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland; and
- have been prepared in accordance with the requirements of the Credit Union Act 1997, as amended.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Irish Auditing and Accounting Supervisory Authority (IAASA) Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the director's use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Credit Union's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

#### Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.



## Independent Auditors Report

to the Members of Tower Credit Union Limited 2024 (CONTINUED)

### Opinion on other matters prescribed by the Credit Union Act 1997, as amended

In our opinion, based on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion proper accounting records have been kept by the Credit Union, and
- The financial statements are in agreement with the accounting records.

In our opinion the accounting records of the Credit Union were sufficient to permit the financial statements to be readily and properly audited, and financial statements are in agreement with the accounting records.

### Responsibilities of directors

As explained more fully in the Directors' Responsibility Statement [set out on page 14], the directors are responsible for the preparation of the financial statements with the applicable financial reporting framework that give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Credit Union or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Irish Auditing and Accounting Supervisory Authority's website at: [http://www.iaasa.ie/getmedia/b2389013-1cf6-458b-9b8f-a98202dc9c3a/Description\\_of\\_auditors\\_responsibilities\\_for\\_audit.pdf](http://www.iaasa.ie/getmedia/b2389013-1cf6-458b-9b8f-a98202dc9c3a/Description_of_auditors_responsibilities_for_audit.pdf). This description forms part of our auditor's report.

### The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the Credit Union's members, as a body, in accordance with section 120 of the Credit Union Act 1997, as amended. Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members as a body, for our audit work, for this report, or for the opinions we have formed.

Graham Burke FCPA  
on behalf of **Duffy Burke & Co**  
Certified Public Accountants & Statutory Audit Firm  
Level One  
Liosban Business Park  
Tuam Road  
Galway

13th November 2024

*A Lifetime Together*

## Income and Expenditure Account

For the Financial Year Ended 30 September 2024

	Notes	2024 €	2023 €
Interest on Members' Loans	3	4,125,622	4,359,663
Investment Interest received	4	2,373,297	1,579,016
Interest Payable and Similar Charges		(649)	(669)
<b>Net Interest Income</b>		<b>6,498,270</b>	<b>5,938,010</b>
Fees & commissions receivable	5	82,668	71,296
Fees & Commissions Payable	6	(715,828)	(561,766)
Other income	7	291,052	119,198
<b>Total Net Income</b>		<b>6,156,162</b>	<b>5,566,738</b>
Employment Costs	8	(2,930,786)	(2,377,469)
Management Expenses	10	(2,233,996)	(2,202,827)
Depreciation	13	(386,520)	(379,063)
<b>Surplus (Deficit) before impairments and provisions</b>		<b>604,860</b>	<b>607,379</b>
Net Impairments/recoveries on Loans to Members	12	513,625	3,993
Gains ( losses) on investments		31,563	(14,888)
<b>Surplus (Deficit) for the year</b>		<b>1,150,048</b>	<b>596,484</b>

The above results were derived from continuing operations.

The Credit Union has no recognised gains or losses for the year other than the results above.

Approved and authorised by the Board on 13 November 2024 and signed on its behalf by:

*Kieran Carroll*

Kieran Carroll  
Chairperson

*Rory Meehan*

Rory Meehan  
CEO

*Stephen Nolan*

Stephen Nolan  
Board Oversight Committee

The notes on pages 22 to 39 form an integral part of these financial statements.

## Balance Sheet

at 30 September 2024

	Notes	2024 €	2023 €
<b>ASSETS</b>			
Cash and Cash Equivalents	27	16,047,892	15,485,537
Deposits with Banks	27	58,983,817	91,685,000
Debt Securities	27	82,740,593	49,526,185
Central Bank Reserve	27	1,708,817	1,694,475
Members Loans	11	44,393,136	44,274,576
Property, plant and equipment	13	5,753,604	6,055,147
Other receivables	14	1,440,69	1,128,374
<b>Total Assets</b>		<b>211,068,554</b>	<b>209,849,294</b>
<b>LIABILITIES</b>			
Member Shares	15	167,231,235	167,628,986
Members Deposits	15	6,478,839	6,926,298
Member Current Accounts	16	7,757,577	6,752,069
Other current financial liabilities	17	1,005,790	758,509
Provision for Liabilities	18	57,282	81,106
<b>Total Liabilities</b>		<b>182,530,723</b>	<b>182,146,968</b>
<b>Net assets</b>		<b>28,537,831</b>	<b>27,702,326</b>
<b>RESERVES ATTRIBUTED TO MEMBERS</b>			
Regulatory reserve		22,881,567	22,881,567
Other reserves		5,656,264	4,820,759
<b>Members' funds</b>		<b>28,537,831</b>	<b>27,702,326</b>

Approved and authorised by the Board on 13 November 2024 and signed on its behalf by:

*Kieran Carroll*

Kieran Carroll  
Chairperson

*Rory Meehan*

Rory Meehan  
CEO

*Stephen Nolan*

Stephen Nolan  
Board Oversight Committee

The notes on pages 22 to 39 form an integral part of these financial statements.

## Statement of reserves and changes in members' interests

For the Financial Year Ended 30 September 2024

	Regulatory Reserve €	Operational Risk Reserve €	Distributions Reserve €	Community Reserve €	Retained Earnings €	Total €
At 1 October 2023	22,881,567	798,874	3,354,543	82,714	584,628	27,702,326
Surplus for the year	-	-	-	-	1,150,048	1,150,048
Distributions	-	-	(267,976)	(46,567)	-	(314,543)
Transfers	-	-	(60,000)	60,000	-	-
<b>At 30 September 2024</b>	<b>22,881,567</b>	<b>798,874</b>	<b>3,026,567</b>	<b>96,147</b>	<b>1,734,676</b>	<b>28,537,831</b>
	Regulatory Reserve €	Operational Risk Reserve €	Distributions Reserve €	Community Reserve €	Retained Earnings €	Total €
At 1 October 2022	22,881,567	798,874	2,054,543	86,447	1,338,144	27,159,575
Surplus for the year	-	-	-	-	596,484	596,484
Distributions	-	-	-	(53,733)	-	(53,733)
Transfers	-	-	1,300,000	50,000	(1,350,000)	-
<b>At 30 September 2023</b>	<b>22,881,567</b>	<b>798,874</b>	<b>3,354,543</b>	<b>82,714</b>	<b>584,628</b>	<b>27,702,326</b>

### Statutory percentages and regulatory capital

The Credit Union Act and regulations require the Credit Union to maintain statutory capital and ratios in relation to its assets and liabilities.

- I. The Credit Union policy is to maintain sufficient capital resources in order to support its growth, continue its lending and exceed the minimum capital requirements set by the Central Bank of Ireland. The Credit Union's related policies on strategy, risk and financial management set out the governance processes which are followed in order to ensure these requirements are met. There have been no reported breaches of capital requirements during the year, and there have been no material changes to the way in which the Credit Union manages its capital compared to the prior year.
- II. Reserves contributing to regulatory capital must be realised unrestricted and non-distributable. The Board must maintain regulatory capital at or above 10% of assets. Regulatory capital excludes amounts set aside for impairments. At the year end the reserve equates to 10.84% of assets.
- III. The Board determines from ongoing risk assessments the amount held as an operational risk reserve, based on the likely cost of risk events. This must be expressed as a percentage of assets, which at the year end is 0.0038% .
- IV. Where the credit union has lending concentrations to connected parties greater than 10% of its regulatory capital, the credit union must hold the amount of the exposure that is in excess of the limit in a realised reserve separate from the regulatory reserve.

## Statement of Cash Flows

for the Financial Year Ended 30 September 2024

	Note	2024 €	2023 €
<b>Cash flows from operating activities</b>			
Surplus for the year		1,150,048	596,484
Adjustments to cash flows from non-cash items			
Depreciation and amortisation		386,520	379,063
		<b>1,536,568</b>	<b>975,547</b>
<b>Changes in operating assets &amp; liabilities</b>			
Increase in other receivables	14	(312,320)	(257,355)
Increase in trade creditors & other liabilities	17	1,228,965	1,635,921
Net Movements in Member Loans		(118,560)	(405,758)
Net Movements in Member Shares		(397,751)	3,070,262
Net Movements Members Deposits		(447,459)	152,684
		<b>1,489,443</b>	<b>5,171,301</b>
<b>Cash flows from investing activities</b>			
Acquisitions of tangible assets		(84,979)	(53,464)
Net Movements in Investments		(527,566)	(12,613,657)
		<b>(612,545)</b>	<b>(12,667,121)</b>
<b>Cash flows from financing activities</b>			
Dividends and rebates paid	19	(314,543)	(53,733)
Net increase/(decrease) in cash and cash equivalents		562,355	(7,549,553)
Cash and cash equivalents at 1 October		15,485,537	23,035,090
		<b>16,047,892</b>	<b>15,485,537</b>
<b>Analysis of the balances of cash &amp; cash equivalents</b>			
Cash at bank		16,047,892	14,967,625
Short-term deposits		-	517,912
		<b>16,047,892</b>	<b>15,485,537</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024

### 1 General information

The Credit Union is registered under the Credit Union Act 1997, as amended, and regulated by the Central Bank of Ireland.

The address of its registered office is Main Street, Clondalkin, Dublin 22.

### 2 Accounting policies

#### Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the financial years presented, unless otherwise stated.

#### 2.1 Statement of compliance

These financial statements have been prepared in accordance with Financing Reporting Standard 102 'The Financial Reporting Standard applicable to the UK and Republic of Ireland' and Irish Statute comprising the Companies Act 2014.

#### 2.2 Basis of preparation

These financial statements have been prepared using the historical cost convention except that as disclosed in the accounting policies certain items are shown at fair value.

#### 2.3 Going concern

The current economic conditions present risks and uncertainties for all businesses. The Directors have carefully considered the risks and uncertainties and the extent to which they might affect the preparation of the financial statements on a going concern basis. The Directors consider that:

- the Credit Union maintains an appropriate level of liquidity sufficient to meet the normal demands of the business and the requirements which might arise in stressed circumstances,
- the availability and quality of liquid assets is such that it ensures funds are available to repay exceptional demand from its members,
- other assets are primarily in the form of personal loans both secured and unsecured. Regular assessment of the recoverability of all loans is undertaken and provision made where appropriate, and
- reasonable surpluses have and will be generated in order to keep capital at a suitable level to meet regulatory requirements.

As discussed in the director's report, the Directors are satisfied that the Credit Union has adequate resources to continue in business for the foreseeable future. For this reason, the accounts are prepared on a going concern basis.

#### 2.4 Interest Income and Expense

Interest income and interest expense for all interest-bearing financial instruments are recognised in 'interest receivable and similar income' or 'interest payable and similar charges' using the effective interest rates of the financial assets or financial liabilities to which they relate. The effective interest rate is the rate that discounts the expected future cash flows, over the expected life of the financial instrument, to the net carrying amount of the financial asset or liability.

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 2 Accounting policies (continued)

#### 2.4 Interest Income and Expense(continued)

There are no fees receivable or payable in relation to members' loan advances or settlements. Interest on impaired financial assets is recognised at the original effective interest rate of the financial asset applied to the carrying amount as reduced by an allowance for impairment.

#### 2.5 Commissions

Commission receivable from the sale of third party products is recognised on fulfilment of contractual obligations, that is when products are completed.

#### 2.6 Cash and Cash Equivalents

For the purpose of the cash flow statement, cash comprises cash in hand and amounts with banks repayable on demand. Cash equivalents comprise highly liquid, unrestricted investments that are readily convertible into cash with an insignificant risk of changes in value with original maturities of less than three months. The cash flow statements has been prepared using the direct method.

Funds with the Central Bank are accounted for as a deposit and shown disclosed as assets, however, the Credit Union does not have access to the funds in line with minimum reserve requirements of the bank.

#### 2.7 Financial Assets

The Credit Union initially recognises loans, deposits and debt securities on the date on which they originated. All other financial instruments are recognised on the trade date, being the date on which the Credit Union becomes a party to the contractual provision of the instrument.

##### **A) Loan commitments**

The Credit Union's loans and advances to members are classified as loan commitments. Loans and advances are non- derivative financial assets with fixed or determinable payments that are not quoted in an active market.

The Credit Union measures its loans and advances at amortised cost less impairment provisions.

The amortised cost of a financial asset is the amount at which the financial asset is measured at initial recognition, minus principal repayments, plus the cumulative amortisation using the effective interest rate method of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment. The initial value recognised is the amount of the contractual loan issued to the borrower.

##### **B) Deposits and debt instruments**

Debt instruments are non-derivative assets with fixed or determinable payments and fixed maturity that the Credit Union has the positive intent and ability to hold to maturity, and which unless otherwise stated, are not designated as at fair value through the income statement. Debt instruments are carried at amortised cost using the effective interest rate method (see above), less any impairment losses. The Credit Union derecognises a financial asset when its contractual rights to a cash flow are discharged or cancelled or expire or substantially all the risk and rewards of ownership have been transferred.

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 2 Accounting policies (continued)

#### 2.8 Financial Liabilities Measured At Amortised Cost

The Credit Union classifies its financial liabilities, other than financial guarantees and loan commitments, as measured at amortised cost. The Credit Union derecognises a financial liability when its contractual obligations are discharged or cancelled or expire.

#### 2.9 Impairment of Financial Assets

##### *a) Assets carried at amortised cost*

A financial asset or group of financial assets are impaired when objective evidence demonstrates that a loss event has occurred after the initial recognition of the asset(s) and that the loss event has an impact on the future cash flows of the asset(s) that can be estimated reliably. Throughout the year and at each year end individual assessments are made of all loans and advances and also against properties which are in possession or in arrears by three months or more and/or are subject to forbearance activities. Individual impairment provisions are made against those loans and advances where there is objective evidence of impairment.

Objective evidence of impairment may include:

- Significant financial difficulty of the borrower/issuer;
- Deterioration in payment status;
- Renegotiation of the terms of an asset due to financial difficulty of the borrower or issuer, including granting a concession/forbearance to the borrower or issuer;
- Becoming probable that the borrower or issuer will enter bankruptcy or other financial reorganisation; and
- Any other information discovered during regular review suggesting that a loss is likely in the short to medium term.

The Credit Union considers evidence of impairment for assets carried at amortised cost at both an individual asset and a collective level. Those found not to be individually impaired are then collectively assessed for any impairment that has been incurred but not yet identified by grouping together loans and advances and held to maturity investments with similar risk characteristics. In assessing collective impairment, the Credit Union uses its historical loss experience and certain observable local data to build a risk weighted modelling of historical trends of the probability of default, the timing of recoveries and the amount of loss incurred. Default rates, loss rates and the expected timing of future recoveries are regularly benchmarked against actual outcomes to ensure that they remain appropriate.

Impairment losses on assets measured at amortised cost are calculated as the difference between the carrying amount and the present value of estimated future cash flows discounted at the asset's original effective interest rate.

In considering expected future cash flows, account is taken of any discount which may be needed against the value of any property or guarantee at the balance sheet date thought necessary to achieve a sale. The Credit Union participates in an industry wide insurance scheme for the recovery of certain loans on the death or disability of its members. The costs of the insurance is funded by the Credit Union as an operational expense.



## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 2 Accounting policies (continued)

#### 2.9 Impairment of Financial Assets (continued)

Where certain emerging impairment characteristics are considered significant but not assessed as part of the impairment calculation, the Board may elect to apply an override to the impairment provision. The amount of impairment loss is recognised immediately through the income statement and a corresponding reduction in the value of the financial asset is recognised through the use of provisions.

##### *b) Forbearance strategies and renegotiated loans*

A range of forbearance options are available to support members who are experiencing financial difficulty. The purpose of forbearance is to support members who have temporary financial difficulties and help them enter into payment arrangements which are mutually beneficial to the member and the Credit Union.

The main options offered by the Credit Union include:

- Reduced monthly payment;
- An arrangement to clear outstanding arrears; and
- Extension of loan term.

Members requesting a forbearance option will need to provide information to support the request which is likely to include a budget planner, statement of assets and liabilities, bank/credit card statements, payslips etc. in order that the request can be properly assessed. If the forbearance request is granted, the account is monitored in accordance with Central Bank Requirements. The Credit Union is obligated to retain specific provisions against rescheduled loans until the maturity of the balance. At the appropriate time, the forbearance option that has been implemented is cancelled and the member's normal contractual payment is restored, however provisions are retained on the account.

#### 2.10 Key sources of estimation uncertainty

The Credit Union makes estimates and judgements that affect the reported amounts of assets and liabilities. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. These are described below:

##### *a) Impairment losses on loans and advances to members*

The Credit Union reviews its loan book at least on a quarterly basis to assess impairment. In determining whether an impairment loss should be recorded, the Credit Union is required to exercise a degree of judgement. Impairment provisions are calculated using historical arrears experience, modelled credit risk characteristics and expected cash flows.

##### *b) Determination of depreciation, useful economic life and residual value of tangible fixed assets*

The annual depreciation charge depends primarily on the estimated useful economic life of each type of asset and also, estimates of residual values. The Directors review the useful lives and residual values on an annual basis and change them if necessary, to reflect current conditions. In determining these useful lives management consider technological change, patterns of consumption, physical condition and expected economic utilisation of the assets. Changes in the useful lives can have a significant impact on the depreciation charge for the financial year.

*c) Interest on members loans* is accrued regularly, loans are considered impaired when past due, the Credit Union uses judgment to determine the impairment amount on loan interest.

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 2 Accounting policies (continued)

#### 2.11 Tax

The Credit Union is not liable to income tax on its activities as a Credit Union.

#### 2.12 Tangible assets

Tangible assets are stated in the balance sheet at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

The cost of tangible assets includes directly attributable incremental costs incurred in their acquisition and installation.

#### 2.13 Depreciation

Depreciation is charged so as to write off the cost of assets, other than land and properties under construction over their estimated useful lives, as follows:

<b>Asset class</b>	<b>Depreciation method and rate</b>
Land & Buildings	42-50 Years Straight Line
Leashold interests	20 years straight line
Furniture & Fittings	10 Years Straight Line
Computer/Office Equipment	4 Years Straight line

#### 2.14 Leases

Leases are classified as finance leases whenever the terms of the lease transfer substantially all the risks and rewards of ownership of the leased asset to the group. All other leases are classified as operating leases. Rentals payable under operating leases are charged to profit or loss on a straight-line basis over the lease term. The aggregate benefit of lease incentives are recognised as a reduction to the expense recognised over the lease term on a straight line basis.

#### 2.15 Other Recievables

Other Recievables are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of other recievables is established when there is objective evidence that the Credit Union will not be able to collect all amounts due according to the original terms of the receivables.

#### 2.16 Trade payables

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the Credit Union does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 2 Accounting policies (continued)

#### 2.17 Provisions and Contingent Liabilities

The Credit Union has an obligation to contribute to the Deposit Guarantee Scheme to enable the Central Bank to meet compensation claims from, in particular, retail depositors of failed financial institutions. A provision is recognised to the extent it can be reliably estimated and when the Credit Union has an obligation at the relevant reporting date. The amount provided is based on information received from the Central Bank of Ireland and the Credit Union's covered share balances at its year end. Contingent liabilities are potential obligations from past events which shall be confirmed by future events. Contingent liabilities are not recognised in the balance sheet.

#### 2.18 Dividends and other returns to Members

The Credit Union determines its distributions to members annually based on its policy statement which reflects that distributions are made from current year's surplus or reserves set aside for that purpose. The Board in determining the level of distribution considers its ongoing capital requirements, budgetary needs, financial risks and members expectations prevailing economic conditions. It is the policy of the board to then propose a return to members. The Credit Union accounts for dividends and rebates of loan interest when members ratify such payments at the Annual General Meeting. No liability to pay a distribution exists until the majority of members vote at the AGM.

#### 2.19 Retirement Benefits

The Credit Union operates a defined contribution pension scheme for its employees, the assets of which are held separately from the Credit Union, in an independently administered fund. Contributions to the scheme are held with Standard Life Assurance company and Aviva Life Assurance company. Contributions are charged to the income and expenditure account in the year they fall due.

On the transfer of Greenhills & Celbridge Credit Unions, the Credit Union became liable for the liabilities of the Credit Unions past service deficits of members which were part of the Irish League of Credit Unions Defined benefit Scheme. The Credit Union participated in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This is a funded defined benefit scheme with assets managed by the Scheme's trustees. The scheme is a multi-employer Scheme and due to the nature of the Scheme, it is not possible for the Credit Union to separately identify its share of the Scheme's underlying assets and liabilities. Consequently, it accounts for the Scheme as a defined contribution plan.

## 3 Interest on members' loans

	2024	2023
	€	€
Loan interest received in year	4,015,611	4,250,440
Accrued interest at 30 September	110,011	109,223
	<b>4,125,622</b>	<b>4,359,663</b>

Included within loan interest receivable are amounts of €15,862 (prior year €10,428) in respect of interest income accrued on impaired loans. The Credit Union impairs loan interest accrued until received in cash.

## 4 Investment income receivable

Interest receivable and accrued in the annual accounts is due as follows at the year end. When listed, Other accrued income refers to amounts earned but unrealised at the balance sheet date, not being distributable by the Credit Union and is placed to the investment reserves and released to distributable reserves when it becomes realised

	2024	2023
	€	€
Received in year	1,172,736	731,052
Receivable within 12 months	1,239,451	891,142
Amortisation of Investment Premiums/Discounts	(38,890)	(43,178)
	<b>2,373,297</b>	<b>1,579,016</b>

## 5 Fees & commissions receivable

	2024	2023
	€	€
Current Account Fees	82,668	71,296

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 6 Fees & commissions payable

	2024	2023
	€	€
Banking fees & charges	103,769	81,993
Regulatory fees & levies	526,888	407,062
ILCU & similar association costs	18,341	15,241
Current account costs	66,830	57,470
	<b>715,828</b>	<b>561,766</b>

### 7 Other operating income

	2024	2023
	€	€
Other Income	<b>291,052</b>	<b>119,198</b>

### 8 Employee information

The average number of persons employed by the Credit Union during the year was as follows:

	2024	2023
	No.	No.
Full Time	29	29
Part Time	25	24
	<b>54</b>	<b>53</b>

The aggregate payroll costs were as follows:

	2024	2023
	€	€
Wages and salaries	2,355,328	2,253,432
Pension and other post-employment benefit costs	155,958	124,037
Redundancy costs	419,500	-
	<b>2,930,786</b>	<b>2,377,469</b>

### 9 Transactions with Officers

#### Key management personnel

Key management includes the Officers (directors and those staff members) with responsibility for specific aspects of the Credit Unions business on an individual or committee basis. Under Section 68 (1) of the Credit Union Acts, Directors are prohibited from earning any compensation directly or indirectly in the performance of their function as a director or member of a principal committee. The section also prohibits payments to members of the Board Oversight Committee. The compensation paid or payable to key management for employee services is shown below.

Key management compensation	2024	2023
	€	€
Salaries and other short term employee benefits	821,005	839,287
Post-employment benefits	65,567	69,330
	<b>886,572</b>	<b>908,617</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 9 Transactions with Officers (continued)

#### Loans, transactions and guarantees

##### Transactions with Officers

The Credit Union is prohibited from making a loan to a related party which would provide that party with more favorable terms than a loan by the Credit Union to non-related parties (including, without limitation, terms as to credit assessment, duration, interest rates, amortisation schedules, collateral requirements). Officers of the Credit Union under arm's length transactions and in the normal course of business in their capacity as members of the Credit Union, had the following transactions and balances at the year end.

	2024	2023
	€	€
Savings Balance	75,820	81,926
Loan Balance	320,455	229,818
Loans Advanced	200,620	216,312

Loans outstanding to officers as a percentage of overall loans is 0.69% ( prior year 0.49%)

##### Transactions with related parties

S.I. No. 1 of 2016, PART 8, requires the disclosure of the total amount of loans outstanding to related parties and the loans to such persons as a percentage of the total loans outstanding. According to the Credit Union Act 1997 (Regulatory Requirements) Regulations 2016 related parties are (a) a member of the board of directors or the management team of a Credit Union; (b) a member of the family of a member of the board of directors or the management team of a Credit Union; or (c) a business in which a member of the board of directors or the management team of a Credit Union has a significant shareholding (10%). A family member means in relation to any person, that person's father, mother, spouse or civil partner, cohabitant, son, daughter, brother, or sister.

	2024	2023
	€	€
Loans to family members	38,448	67,412

Loans outstanding to family members represent 0.083% of total loans in the current year ( Prior year 0.14%)

### 10 Management Expenses

	2024	2023
	€	€
Rent and rates	151,863	155,913
Light, heat and cleaning	133,984	137,297
Repairs and renewals	42,331	48,578
Printing and stationary	56,341	73,565
Postage and telephone	63,362	80,541
Donations and sponsorship	-	700
Promotions and advertising	49,950	65,642
Training costs	50,310	31,186
Meetings costs	3,964	8,205
AGM expenses	20,997	70,706
Audit fees	30,000	27,632
General insurance	80,296	76,278
Share and loan insurance	511,320	495,204
Legal and professional costs	347,815	289,723
Computer equipment and licenses	617,503	548,076
Miscellaneous expenses	67,325	89,228
Cash short	6,635	4,353

### Total Management expenses

(2,233,996)

(2,202,827)

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 11 Loans to members

	2024	2023
	€	€
Loans fully secured by savings	20,875,951	21,011,810
All other loans	25,613,172	25,696,687
<b>Total Member Loans</b>	<b>46,489,123</b>	<b>46,708,497</b>
	2024	2023
	€	€
At 1 October	46,708,497	46,302,739
Loans Issued/advanced in year	25,341,953	26,526,576
Loans repaid in year	(25,195,874)	(25,610,652)
Loans written off	(365,453)	(510,166)
Gross Loans Outstanding	46,489,123	46,708,497
Loan Impairments- see note 12	(2,095,987)	(2,433,921)
<b>Net Loans Outstanding</b>	<b>44,393,136</b>	<b>44,274,576</b>

The remaining contractual maturity of loans to members from the balance sheet date is as follows, though this may not reflect the actual pattern of repayments as loans may be prepaid or fall into arrears.

	2024	2023
	€	€
Not more than 1 year	2,509,360	2,790,072
More than 1 year, less than 3 years	13,508,663	13,823,528
More than 3 years, less than 5 years	23,447,131	23,053,079
More than 5 years, less than 10 years	6,799,062	6,660,120
More than 10 years	224,907	381,698
<b>Gross loans outstanding</b>	<b>46,489,123</b>	<b>46,708,497</b>

### 12 Impairment provisions for loans to members

	2024	2023
	€	€
<b>At Start of Year</b>		
Collective provision	1,393,832	1,197,565
Individual Provision	1,040,089	1,236,357
	<b>2,433,921</b>	<b>2,433,922</b>
<b>Charges to Provision</b>		
Collective	-	196,267
Individual	208,582	313,898
	<b>208,582</b>	<b>510,165</b>
<b>Release of provisions</b>		
Collective Provision	(181,063)	-
Individual Provision	(365,453)	(510,165)
	<b>(546,516)</b>	<b>(510,165)</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

12 Impairment provisions for loans to members (continued)

### Total Provisions at year end

	2024	2023
	€	€
Collective provision	883,218	1,393,832
Individual provision	1,212,769	1,040,089
	<b>2,095,987</b>	<b>2,433,921</b>

The Credit Union accounts for impairments on loans as outlined in note 2. The movement in provisions during the year is outlined above. At the year end there were no individual provisions in respect of mortgage balances. (2023, nil).

	2024	2023
	€	€
Bad Debts Recovered	540,856	514,159
Bad Debts Written Off and impairment movements	(27,231)	(510,166)
	<b>513,625</b>	<b>3,993</b>

### 13 Tangible assets

	Land and buildings €	Short leasehold land and buildings €	Fixtures & Fittings €	Office Equipment €	Total €
<b>Cost or valuation</b>					
At 1 October 2023	10,300,069	303,133	583,177	978,292	12,164,671
Additions	-	-	80,277	4,702	84,979
<b>At 30 September 2024</b>	<b>10,300,069</b>	<b>303,133</b>	<b>663,454</b>	<b>982,994</b>	<b>12,249,650</b>
<b>Depreciation</b>					
At 1 October 2023	4,946,203	85,616	337,671	740,036	6,109,526
Charge for the year	181,291	26,080	54,362	124,787	386,520
<b>At 30 September 2024</b>	<b>5,127,494</b>	<b>111,696</b>	<b>392,033</b>	<b>864,823</b>	<b>6,496,046</b>
<b>Carrying amount</b>					
At 30 September 2024	5,172,575	191,437	271,421	118,171	5,753,604
<b>At 30 September 2023</b>	<b>5,353,866</b>	<b>217,518</b>	<b>245,506</b>	<b>238,257</b>	<b>6,055,147</b>

Office equipment includes purchased software and licenses that are an integral part of related hardware. The Directors obtained independent market valuations of their offices at September 2022. Valuations were performed by McNally Handy & Partners, Auctioneers & Valuers. Having considered valuations, the Board concludes there is no change in the carrying value of the premises on the Balance Sheet date.



## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

14 Debtors	2024	2023
<b>Current</b>	€	€
Other debtors	15,029	37,342
Prepayments	76,204	90,667
Member Loan Interest	110,011	109,223
Investment Income	1,239,451	891,142
<b>Total receivables</b>	<b>1,440,695</b>	<b>1,128,374</b>

### 15 Members' Savings

Members' savings are distinguished between those which are unconditionally repayable on demand and those which are committed or otherwise pledged to the Credit Union by virtue of loans or guarantees. The Credit Union retains rights to exercise liens over savings where a member has an outstanding liability to the Credit Union in accordance with Section 20 of the Credit Union Act 1997, as amended.

	2024	2023
	€	€
Those committed	20,875,951	21,011,810
Those on demand	160,591,700	160,295,543
<b>Total Savings</b>	<b>181,467,651</b>	<b>181,307,353</b>

	2024	2023
	€	€
<b>Member Shares</b>		
Opening balances	167,628,986	164,558,724
Shares Lodged	61,595,396	61,171,473
Shares Withdrawn	(61,993,147)	(58,101,211)
<b>Members Shares</b>	<b>167,231,235</b>	<b>167,628,986</b>

	2024	2023
	€	€
<b>Member Deposits</b>		
Opening balances	6,926,298	6,898,070
Deposits Lodged	4,439,571	4,557,928
Deposits Withdrawn	(4,887,030)	(4,529,700)
<b>Total Deposits</b>	<b>6,478,839</b>	<b>6,926,298</b>

Deposits comprise other savings accounts not classified as Shares such as CUFLEX, CUCASH and Saving Stamp accounts. New savings stamps accounts are no longer available to members. Interest on deposits is declared annually by the Board, creditors contain interest payable €2,005 (prior year : €1,357)

16 Members' Personal Current Account	2024	2023
	€	€
Debit balances	(22,899)	(16,765)
Member Current Account	7,780,476	6,768,834
<b>Total Current Accounts ( MPCAS )</b>	<b>7,757,577</b>	<b>6,752,069</b>

The total number of current accounts at the year end is 1,843, of which 272 have overdrawn balances. Provisions relating to current account balances at the year end are €23,958 ( prior year €13,458 ).

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 17 Creditors

	2024	2023
	€	€
<b>Due within one year</b>		
Trade creditors	164,070	289,004
Accrued expenses	838,569	467,813
Interest on deposits	2,005	1,357
Members' Prize Draw	1,146	335
	<b>1,005,790</b>	<b>758,509</b>

### 18 Provisions for liabilities

	2024	2023
	€	€
<b>Provision for liabilities</b>		
MPCAS Overdraft Provision	23,958	13,458
Holiday Pay Accruals	9,648	9,648
DGS Accruals	23,676	58,000
	<b>57,282</b>	<b>81,106</b>

### 19 Dividends

At the 30th of September the Directors have determined not to propose dividend or rebates to the members %. Prior year distributions proposed amounted to dividends of €167,500, and rebates of €114,000.

### 20 Insurance against fraud

The Credit Union has insurance against fraud in the amount of €5,200,000 (2023: €5,200,000) in compliance with Section 47 of the Credit Union Act 1997, as amended.

### 21 Interest charged on members loans

Interest on Members Loans is charged in accordance with the Credit Unions registered rules and the Credit Union Act 1997, as amended.

### 22 Capital Commitments

The Credit Union had no capital commitments at the year end.

### 23 Community & charitable distributions

The Board transferred €60,000 to the Community reserve; distributions made in the year refer to amounts previously authorised by resolution of the majority of members voting at the Annual General Meeting.

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 24 Retirement benefits

The Credit Union previously participated in an industry-wide pension scheme for employees (The Irish League of Credit Unions Republic of Ireland Pension Scheme). This was a funded defined benefit scheme with assets managed by the Scheme's trustees. On 31 March 2022, the defined benefit scheme closed to future accrual and although staff retained all the benefits that they had earned in the scheme to that date, The Credit Union and its employees ceased making regular contributions to the scheme and ceased earning any additional benefits from the scheme. At the date of closure of the scheme, there was a past service deficit which was allocated to each individual credit union based on the total benefits earned by staff in each credit union. As this is a pooled pension scheme, The Credit Union remains liable to cover the cost of their share of any future increase in the total cost of providing the pension payments to credit union employees who were part of the scheme. There are no liabilities to the scheme included in the financial statements at the year end.

### 25 Commitments under operating leases

The Credit Union entered into a 20-year property lease on 19/01/2019, at 30 September the Credit Union had future minimum lease payments under a non-cancelable lease of €78,276. Lease payments in the current year included in rent and rates amount to €78,276.

### 26 Post balance sheet events

There have been no significant events affecting the Credit Union since its year end.

### 27 Financial instruments

The Credit Union is a retailer of financial instruments in the form of personal loans and savings products, and also uses financial instruments to invest in liquid assets and manage its surplus funds. The Credit Union does not raise funds from wholesale money markets in support of its retail operations. The Credit Union has a formal structure for managing risk, including formal risk policies, risk limits, reporting structures, mandates and other control procedures. This structure is reviewed regularly by the Board. The Credit Union does not use any derivative financial instruments, nor enter into any financial instruments for trading or speculative purposes. The Credit Union's assets and liabilities are measured on an ongoing basis at amortised cost. The table below analyses the Credit Union's assets and liabilities by category to which they are recognised and measured in accordance with accounting policies in note 1.

Carrying values by category 2024	Held at amortised cost €	Held at fair value €	Total €
<b>Financial assets</b>			
Cash and Cash Equivalents	16,047,892	-	16,047,892
Deposits with Banks	58,983,817	-	58,983,817
Debt Securities	81,235,083	1,505,509	82,740,592
Members Loans	44,393,136	-	44,393,136
Central Bank Reserve	1,708,817	-	1,708,817
Other receivables	1,440,695	-	1,440,695
<b>Total financial assets</b>	<b>203,809,440</b>	<b>1,505,509</b>	<b>205,314,949</b>
<b>Non-financial assets</b>			
Property, plant and equipment	5,753,604	-	5,753,604
<b>Total Assets</b>	<b>209,563,044</b>	<b>1,505,509</b>	<b>211,068,553</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

27 Financial instruments (continued)

Carrying values by category 2024	Held at amortised cost €	Held at fair value €	Total €
<b>Financial Liabilities</b>			
Member Current Accounts	7,757,577	-	7,757,577
Other current financial liabilities	1,063,072	-	1,063,072
Member Savings	173,710,074	-	173,710,074
<b>Total financial liabilities</b>	<b>182,530,723</b>	<b>-</b>	<b>182,530,723</b>
<b>Reserves</b>	<b>28,537,831</b>	<b>-</b>	<b>28,537,831</b>
	<b>211,068,554</b>	<b>-</b>	<b>211,068,554</b>

Carrying values by category 2023	Held at amortised cost €	Held at fair value €	Total €
<b>Financial assets</b>			
Cash and Cash Equivalents	15,485,537	-	15,485,537
Deposits with Banks	91,685,000	-	91,685,000
Debt Securities	48,052,239	1,473,946	49,526,185
Members Loans	44,274,576	-	44,274,576
Central Bank Reserve	1,694,475	-	1,694,475
Other receivables	1,128,374	-	1,128,374
<b>Total financial assets</b>	<b>202,320,201</b>	<b>1,473,946</b>	<b>203,794,147</b>
<b>Non-financial assets</b>			
Non financial assets	6,055,147	-	6,055,147
<b>Total assets</b>	<b>208,375,348</b>	<b>1,473,946</b>	<b>209,849,294</b>
<b>Financial Liabilities</b>			
Member Savings	174,555,284	-	174,555,284
Member Current Accounts	6,752,069	-	6,752,069
Other current financial liabilities	839,615	-	839,615
<b>Total financial liabilities</b>	<b>182,146,968</b>	<b>-</b>	<b>182,146,968</b>
<b>Reserves</b>	<b>27,702,326</b>	<b>-</b>	<b>27,702,326</b>
	<b>209,849,294</b>	<b>-</b>	<b>209,849,294</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 27 Financial instruments (continued)

#### Fair Value Notes Disclosure

Fair value is the value for which an asset or liability could be exchanged or settled in an arm's length transaction. The Credit Union measures fair value using the following fair value hierarchy that reflects the significance of the inputs used in making the measurements:

- Level 1: quoted prices (unadjusted) in active markets for identical instruments
- Level 2: valuation techniques for which all significant inputs are based on observable market data.
- Level 3: valuation techniques for which significant inputs are not based on observable market data

Where applicable, the Credit Union measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as active if transactions take place with sufficient frequency and volume to provide pricing information on an ongoing basis. For all other financial instruments, the Credit Union determines fair values using other appropriate valuation techniques. The Credit Union holds structured bonds not exchangeable in an active market, valuations are obtained periodically, and measured at surrender values through the income statement. Current valuations are all obtained under level 2.

#### Asset Liability Maturity Analysis

##### *Liquidity Risk*

Liquidity risk is the risk that the Credit Union will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The Credit Union monitors liquidity requirements on a daily basis in line with specific policies in this area, approved by the Board and in line with Central Bank requirements. The liquidity risk appetite is supported by qualitative and quantitative measures that are monitored by the Board on a monthly basis.

The Credit Union's policy is to maintain sufficient funds in a liquid form at all times to ensure that the Credit Union can cover all fluctuations in funding, retain public confidence in the solvency of the Credit Union and to enable the Credit Union to meet its financial obligations and regulatory ratios.

The following table analyses the remaining contractual maturity of the Credit Union's financial assets and liabilities. In practice the contractual maturities are not always reflected in actual experience. For example, loans to members may be repaid ahead of contractual maturity or fall into arrears beyond that date. Members savings accounts which are typically on demand can also be repaid later than on the earliest date on which repayment can be requested.

	Less than 1 year	More than 1 year, but no more than 3.	More than 3 years, but no more than 5.	More than 5 years, but no more than 10.	More than 10 years	Total
	€	€	€	€	€	€
Cash and Cash Equivalents	16,047,892	-	-	-	-	16,047,892
Deposits with Banks	22,533,817	9,250,000	16,200,000	11,000,000	-	58,983,817
Debt Securities	21,999,593	14,014,286	9,984,470	35,236,734	1,505,509	82,740,592
Members Loans	2,509,360	13,508,663	23,447,131	6,799,062	224,907	46,489,123
Central Bank Reserve	1,708,817	-	-	-	-	1,708,817
<b>Total financial assets</b>	<b>64,799,479</b>	<b>36,772,949</b>	<b>49,631,601</b>	<b>53,035,796</b>	<b>1,730,416</b>	<b>205,970,241</b>
Member Savings	154,878,923	8,088,262	9,274,279	1,438,308	30,302	173,710,074
Member Current Accounts	7,757,577	-	-	-	-	7,757,577
	<b>162,636,500</b>	<b>8,088,262</b>	<b>9,274,279</b>	<b>1,438,308</b>	<b>30,302</b>	<b>181,467,651</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 27 Financial instruments (continued)

At the balance sheet date, the Credit Union had loan commitments of €555,470 in the form of loans approved but undrawn/unissued in pipeline. Prior year amounts unissued €571,350

	Less than 1 year	More than 1 year, but no more than 3.	More than 3 years, but no more than 5.	More than 5 years, but no more than 10.	More than 10 years	Total
	€	€	€	€	€	€
Cash and Cash Equivalents	15,485,537	-	-	-	-	15,485,537
Deposits with Banks	13,000,000	19,735,000	29,250,000	29,700,000	-	91,685,000
Debt Securities	8,500,000	500,000	20,092,525	18,959,713	1,473,946	49,526,184
Members Loans	2,790,072	13,823,528	23,053,079	6,660,120	381,698	46,708,497
Central Bank Reserve	1,694,475	-	-	-	-	1,694,475
<b>Total financial assets</b>	<b>41,470,084</b>	<b>34,058,528</b>	<b>72,395,604</b>	<b>55,319,833</b>	<b>1,855,644</b>	<b>205,099,693</b>
Member Savings	155,746,965	8,365,033	8,984,529	1,422,631	36,126	174,555,284
Member Current Accounts	6,752,069	-	-	-	-	6,752,069
	<b>162,499,034</b>	<b>8,365,033</b>	<b>8,984,529</b>	<b>1,422,631</b>	<b>36,126</b>	<b>181,307,353</b>

#### Credit Risk

The Credit Union's credit risk arises from its portfolio of loans to members and from potential losses on investments with other financial institutions that could result from the failure of treasury counterparties to observe the terms of the contract entered into. The Credit Union has no risk appetite for material credit losses, this is controlled through observations of legislation and regulations, the appointment of committees, credit quality rules, underwriting standards and counterparty limits.

All loan applications are assessed with reference to the Credit Union's lending policy. Changes to policy are approved by the Board and the approval of loan applications is mandated. Appropriate credit limits have been established by the Board for individual exposures and together with Central Bank guidelines on credit exposures. Policies are continually monitored by the Board, Board Oversight Committee and internal audit.

Credit risk in respect of treasury counterparties is assessed using a number of methodologies to include rating agencies and Central Bank Regulations. For treasury related counterparties, the Credit Union is limited to a maximum 20% exposure to any one counterparty of investments made.

	2024	2023
	€	€
<b>The Credit Union's maximum credit risk exposure is detailed in the table below:</b>		
Cash and Cash Equivalents	16,047,892	15,485,537
Investments	143,433,227	142,905,660
Members Loans	46,489,123	46,708,497
Less savings attached to loans	(20,875,951)	(21,011,810)
<b>Total balance sheet exposure</b>	<b>185,094,291</b>	<b>184,087,884</b>
	<b>2024</b>	<b>2023</b>
	€	€
Off Balance sheet - Loans approved but unissued	555,470	571,350
<b>Total Exposure</b>	<b>185,649,761</b>	<b>184,659,234</b>

## Notes to and forming part of the accounts

for the Financial Year Ended 30 September 2024 (continued)

### 27 Financial instruments (continued)

#### Credit quality analysis of counterparties

The table below sets out information about the exposure the Credit Union has to counterparties for debt securities, and other investments /liquid cash deposits with credit institutions. Amounts held with financial institutions are analysed by their Moodys Credit rating at the year-end.

	2024	2023
	€	€
A3 to Aaa	119,948,654	119,439,007
Ba3 to Baa1	21,979,063	21,992,707
Not rated	1,505,509	1,473,946
	<b>143,433,226</b>	<b>142,905,660</b>

At the balance sheet date there are no provisions for impairment against any investment made by the Credit Union.

	2024	2023
	€	€
<b>Credit quality analysis of loans to members</b>		
Neither past due nor impaired	43,766,759	43,197,717
1 to 9 weeks	1,674,478	2,276,011
10 to 18 weeks	245,494	318,668
19 to 26 weeks	119,181	167,701
27 to 39 weeks	194,707	190,418
40 to 52 weeks	116,782	52,854
53 weeks plus	371,722	505,128
	<b>46,489,123</b>	<b>46,708,497</b>

<b>Total loans in issue</b>	<b>46,489,123</b>	<b>46,708,497</b>
<b>Impairment allowances</b>		
Individual provision	1,212,769	1,040,089
Collective provision	883,218	1,393,832
	<b>2,095,987</b>	<b>2,433,921</b>

#### Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. Market prices comprise three types of risk: currency risk, interest rate risk and other price risk. Of these, only interest rate risk is significant for the Credit Union.

The Credit Union is not directly exposed to currency risk as it deals only with products in euro, and its products are only interest orientated so are not exposed to other pricing risks.

The Credit Union is exposed to movements in interest rates reflecting the mismatch between the dates on which interest receivable on assets and interest payable on liabilities are next reset to market rates or if earlier, the dates on which the instruments mature. The Credit Union manages this exposure on a regular basis, within the limits set by the Board, however as the Credit Union only declares its dividends at the year-end based on such market rates, the board considers its sensitivity to such rates as marginal.

## Motions

The Board requests to approve a resolution allowing the Board of Directors to reduce its number by board resolution, within the limits set by the Credit Union Act.

### Background:

Currently, the Board of Directors consists of 11 members. The Credit Union Act permits the number of directors to be between 7 and 11 and must be an odd number. This motion seeks to provide the Board with the flexibility to adjust its size as needed to better align with the operational needs and strategic goals of the credit union.

### Details of the Motion:

- The Board of Directors shall have the authority to reduce its number by board resolution.
- Any reduction in the number of directors must comply with the Credit Union Act, ensuring the number remains between 7 and 11 and is an odd number.
- The reduction shall be implemented in a manner that ensures continuity and effective governance.

### Rationale:

- To enhance the efficiency and effectiveness of the Board.
- To ensure the Board size is appropriate for the current and future needs of the credit union.
- To provide flexibility in governance structure.

### Implementation:

- The Board will review its composition annually and make adjustments as necessary.
- Any changes will be communicated to the membership at the next AGM.

### Board of Directors of Tower Credit Union



## Report of the Board Oversight Committee

The board oversight committee met collectively on 12 occasions during the year for the purposes of carrying out its statutory responsibilities.

In compliance with Section 76O (1) (b) of the Credit Union Act 1997 (as amended) “the Act” the committee met with the board of directors to report on its assessment of whether the board of directors had operated in accordance with Part IV and Part IVA of the Act and any regulations relating to Part IV and Part IVA.

The committee confirms that as provided for in Section 76O (3) of the Act it had access at all times to the books and documents of the credit union.

In order to carry out its responsibilities, the committee was represented at all regular monthly meetings of the board of directors and at meetings of board committees held during the year. The committee confirms that in its opinion the board of directors has complied with the requirements of Part IV and Part IVA of the Credit Union Act 1997 (as amended).

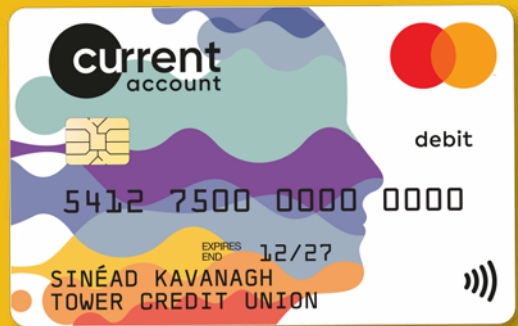
In conclusion, on behalf of the committee I wish to thank the directors, volunteers, and staff for their cooperation during the past year.

*Stephen Nolan*

**Stephen Nolan**  
Chair of the Board Oversight Committee



## Banking with your Local CU!



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## Report of the Audit, Risk and Compliance Committee

The Audit, Risk & Compliance Committee is responsible for ensuring that Tower Credit Union is operating in compliance with all applicable financial services legislation and any other legislation and regulations applicable to Credit Unions.

The Committee is dedicated to establishing and maintaining the necessary policies and procedures in place to ensure compliance with new requirements as they arise. Additionally, the Committee is responsible to oversee that all risks are managed to a level that minimise potential threats to Tower Credit Union and its members.

Each month, the committee submits a comprehensive report to the Board. Additionally, the Head of Risk and Compliance delivers a detailed quarterly presentation to the Board of Directors, covering the status of risk management, compliance, and anti-money laundering (AML) efforts.

In terms of key areas of risk, the growing threat from cybercrime and financial fraud is a significant cause of concern to us. The increasing sophistication of cybercriminals, coupled with the rapid evolution of technology, has made it more challenging to protect sensitive information and financial assets.

The convergence of these threats necessitates a proactive and comprehensive approach to risk management. This includes implementing robust cybersecurity measures, conducting regular security audits, and fostering a culture of awareness and vigilance among employees. Additionally, staying informed about the latest trends and tactics used by cybercriminals is crucial in anticipating and mitigating potential risks.

Overall, addressing the growing threat from cybercrime and financial fraud requires a concerted effort from all stakeholders to ensure the safety and security of our digital and financial ecosystems.

### Internal Audit

The internal audit function in a credit union plays a crucial role in supporting the Audit, Risk, and Compliance Committee. Its primary responsibility is to provide independent and objective evaluations of the credit union's operations, risk management, and internal controls. This includes assessing the effectiveness of risk management processes, ensuring compliance with regulatory requirements, and identifying areas for improvement.

By conducting regular audits and reporting findings, the internal audit function helps the committee oversee the integrity of financial reporting, safeguard assets, and enhance operational efficiency. Ultimately, this contributes to maintaining the credit union's financial health and regulatory compliance, fostering trust among members and stakeholders.

*Anne Brougham*

**Anne Brougham**  
Chair of the Audit, Risk & Compliance Committee

## Report of the Nominations Committee

The Nominations Committee is appointed annually by the board of directors and its responsibilities are defined by Section 56B of the Credit Union Act. Its role is to identify suitable candidates for nomination to the board of directors to fill the vacancies that arise from time to time. By law, candidates for election to the board must be proposed through the Nominations Committee, i.e. they can't be nominated from the floor at the Annual General Meeting. The Nominations Committee is also responsible for carrying out the required Fitness & Probity due diligence on all candidates for election and for ensuring that all directors are given adequate induction and training and are aware of the time commitment involved in the role. In addition, the committee must ensure that there is a robust succession plan in place for the board.

### Vacancies to be filled at AGM 2024

This year there are vacancies for six directors and three members of the Board Oversight Committee.

### Succession Planning

To fulfil its obligations under Section 56B, the nomination committee sought expressions of interest for the vacancies on the board of directors and board oversight committee. Prospective candidates for election to the board were introduced to the role of the board of directors and were made aware of the time commitment expected in respect of each role.

### Fitness and Probity

The Nominations Committee confirms that the credit union has performed the necessary due diligence in respect of all candidates nominated to fill vacancies on the board oversight committee and board of directors and is satisfied that the persons nominated are compliant with the fitness and probity standards for credit unions issued under Section 50 of the Central Bank Reform Act 2010.

*Joe Menton*

**Joe Menton**  
Chair of the Nomination Committee

WE NEED  
**Volunteers**

Email your interest to  
[volunteers@towercu.ie](mailto:volunteers@towercu.ie)

[www.towercu.ie/Volunteering](http://www.towercu.ie/Volunteering)

## Anti-Money Laundering / Countering the Finance of Terrorism

### Important Notice

Please note that under the Criminal Justice (Money Laundering and Terrorist Financing) Acts 2010 to 2018 and conforming with European Legislation and Directives in these matters, credit unions are legally obliged to prevent and assist in the prevention of Money Laundering and Terrorist Financing.

In compliance with this legislation and to ensure that the credit union has up-to-date information on its members, you may be asked to verify:

- Your identity, address, and PPS number
- The source of funds you may wish to lodge into your account.
- The beneficial ownership of any funds in your account
- The intended purpose for the use of any funds in your account

To ensure that the information is up to date, you may from time to time be asked to refresh the information that we hold. Credit unions are also obliged to maintain details and copies of all documents used in establishing any of the above considerations and have them available for inspection by any or all the following persons in accordance with law:

- The Central Bank
- An Garda Síochána
- The Revenue Commissioners

Your cooperation and assistance with credit union personnel performing these functions is very much appreciated.



## CYBERCRIME

*Be a Hero.*

*Think before you Click.*



*Tower Credit Union Limited is regulated by the Central Bank of Ireland*

## General Information for Members

### Loan Protection & Life Savings Insurance:

Eligible members are provided with this cover at no additional cost (T&Cs apply). Loan Protection Insurance will cover the outstanding balance of your loan account in the event of your death and Life Savings Insurance will cover up to €5,000 in savings.

### Central Credit Register (CCR) Information:

All lenders are obliged to obtain and report data relating to all loan applicants to the Central Credit Register for loans of €500 or more. Lenders are also obliged to run a Central Credit Register enquiry on all loan applications of €2,000 and over. For us to fulfil our regulatory requirements, we must obtain proof of a member's Personal Public Service Number (PPSN). Please note we have strong controls in place to ensure that sensitive data such as your PPSN information is protected.

### Minimum Savings Requirement:

Members are required to maintain a minimum balance of €10 in their Share Account to retain membership of Tower Credit Union. If your share balance falls below this amount, your membership will cease.

### Affiliation Fee:

The fee that the credit union pays for its affiliation to the Irish League of Credit Unions is apportioned across all members over the age of 16 and is deducted from savings after the AGM. The amount (roughly €1.35) will be presented and voted upon at the AGM.

### Dormant Accounts:

If an account has had no member-initiated transaction for a period of three years, it will automatically be flagged as dormant. The member will be notified by letter to their last known address. To re-activate the account, the member must call into any Tower Credit Union office with up-to-date proof of address, photographic ID, and evidence of their PPSN, and must make a lodgment to their account.

### Member Prize Draw:

The credit union operates a Member Prize Draw, open to all members over age 18 and operated on a break-even basis - all funds collected are paid back in prizes. The draw is run every two months and costs €33 per annum, with six deductions of €5.50 being made from participants' accounts. If you wish to be included, call to any of our offices or download and complete a Prize

Draw Application Form from our website and post or drop it in to any of our branches.

Terms and Conditions apply.

### Your Nomination(s):

Nomination is the process for release of the funds in your account to a third party of your choice in the event of your death. All members should consider completing a Form of Nomination. If you don't do so, your funds become part of your estate and are dealt with through your will, or through the intestacy process if you don't have a will. You can check your nomination at any of

## General Information for Members (continued)

our offices. Nomination forms must be witnessed by a credit union official.  
Your Nomination(s): continued

- The statutory maximum amount that can pass under a nomination is €28,000.
- Nomination(s) must be in writing – you can get a nomination form at any branch or on our website.
- Nominations are not revocable or variable by the terms of your will or a codicil to your will.
- Nominations are automatically revoked should your nominee die before you.
- Nominations are automatically revoked by your subsequent marriage.
- A legal separation or divorce will not invalidate a nomination. Consequently, if your marital status changes you should review your nomination.
- A person under 16 years of age cannot make a valid nomination.
- If you need to change your nomination you must complete a new nomination form.

### Complaints:

Tower Credit Union makes every effort to provide the best quality experience and service to the members. However, we recognise that things may go wrong from time to time. The Credit Union takes all Member complaints seriously and has put procedures in place to ensure that complaints are dealt with in a professional manner. Tower Credit Union fully complies with Rule 108 of the Standard Rules for Credit Unions and full details of the process can be found on our website or in any of our offices.

## ONLINE LOAN APPLICATIONS

The following documentation must be uploaded to our online platform in order for us to process your loan application

### CHECKLIST:

Loans **LESS** than €5,000 over share value

● 2 PAYSLIPS

Loans **EQUAL** to or **MORE** than €5,000 over share value

● 2 PAYSLIPS

● 3 Months Bank Statements

[www.towercu.ie](http://www.towercu.ie)



# Deposit Guarantee Scheme Depositor Information

Basic information about the protection of your eligible deposits.

Eligible deposits in Tower Credit Union Limited are protected by:	the Deposit Guarantee Scheme {"DGS"}. <sup>(1)</sup>
Limit of protection:	Eligible deposits up to €100,000 per depositor per institution. <sup>(2)</sup>
If you have more eligible deposits at the Tower Credit Union Limited:	All your eligible deposits at Tower Credit Union Limited are 'aggregated' and the total is subject to the limit of €100,000. <sup>(2)</sup>
If you have a joint account with other person{s}:	The limit of €100,000 applies to each depositor separately. <sup>(3)</sup>
Reimbursement period in case of Tower Credit Union Limited's failure:	Within 7 working days <sup>(4)</sup>
Currency of reimbursement:	Euro
To contact Tower Credit Union Limited for enquiries relating to your account:	Tower Credit Union Limited 22 Main St Clondalkin, Dublin, D22 F670  Tel: 01-4570884 E-mail: <a href="mailto:Info@towercu.ie">Info@towercu.ie</a> Web: <a href="http://www.towercu.ie">www.towercu.ie</a>
To contact the DGS for further information on compensation:	Deposit Guarantee Scheme, Central Bank of Ireland, New Wapping Street, North Wall Quay, Dublin 1.  Tel: 0818 681 681 Email: <a href="mailto:info@depositguarantee.ie">info@depositguarantee.ie</a>
More information:	<a href="http://www.depositguarantee.ie">www.depositguarantee.ie</a>

## Additional information

### (1) Scheme responsible for the protection of your deposit

Your deposit is covered by a statutory deposit guarantee scheme. If insolvency should occur, your eligible deposits would be repaid up to €100,000.

### (2) General limit of protection

If a covered deposit is unavailable because a credit institution is unable to meet its financial obligations, depositors are repaid by the DGS. This repayment covers at maximum €100,000 per person per credit institution. This means that all eligible deposits at the same credit institution are added up in order to determine the coverage level. If, for instance, a depositor holds a savings account with €90,000 and a current account with €20,000, he or she will only be repaid €100,000.

[Only where applicable:] This method will also be applied if a credit institution operates under different trademarks. The [insert name of the account-holding credit institution] also trades under [insert all other trademarks of the same credit institution]. This means that all eligible deposits with one or more of these trademarks are in total covered up to €100,000.

### (3) Limit of protection for joint accounts

In case of joint accounts, the limit of €100,000 applies to each depositor. However, eligible deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of €100,000.

In some cases eligible deposits which are categorised as "temporary high balances" are protected above €100,000 for six months after the amount has been credited or from the moment when such eligible deposits become legally transferable. These are eligible deposits relating to certain events which include:

- certain transactions relating to the purchase, sale or equity release by the depositor in relation to a private residential property;
- sums paid to the depositor in respect of insurance benefits, personal injuries, disability and incapacity benefits, wrongful conviction, unfair dismissal, redundancy, and retirement benefits;
- the depositor's marriage, judicial separation, dissolution of civil partnership, and divorce;
- sums paid to the depositor in respect of benefits payable on death; claims for compensation in respect of a person's death or a legacy or distribution from the estate of a deceased person.

More information can be obtained at [www.depositguarantee.ie](http://www.depositguarantee.ie)

### (4) Reimbursement

The responsible deposit guarantee scheme is:

Deposit Guarantee Scheme, Central Bank of Ireland, New Wapping Street, North Wall Quay, Dublin 1. Tel: 0818 681 681. Email: [info@depositguarantee.ie](mailto:info@depositguarantee.ie). Website: [www.depositguarantee.ie](http://www.depositguarantee.ie).

It will repay your eligible deposits (up to €100,000); within 7 days from 1 January 2025 onwards, save where specific exceptions apply.

Where the repayable amount cannot be made available within seven working days depositors will be given access to an appropriate amount of their covered deposits to cover the cost of living within five working days of a request. Access to the appropriate amount will only be made on the basis of data provided by the credit institution. If you have not been repaid within these deadlines, you should contact the deposit guarantee scheme.

### Other important information

In general, all retail depositors and businesses are covered by the Deposit Guarantee Scheme. Exceptions for certain deposits are stated on the website of the Deposit Guarantee Scheme. Your credit institution will also inform you on request whether certain products are covered or not. If deposits are eligible, the credit institution shall also confirm this on the statement of account.



# Tower

credit union limited

Celbridge • Citywest • Clondalkin • Greenhills • Neilstown

## Celbridge Branch

Main Street,  
Celbridge,  
Co. Kildare

**Tel:** 01-4570884

**Email:** [Info@towercu.ie](mailto:Info@towercu.ie)

## Citywest Branch

Citywest Shopping  
Centre, Citywest, Dublin,  
D24 V8NN

**Tel:** 01-4570884

**Email:** [Info@towercu.ie](mailto:Info@towercu.ie)

## Clondalkin (Head Office)

22 Main Street,  
Clondalkin, Dublin,  
D22 F670

**Tel:** 01-4570884

**Email:** [Info@towercu.ie](mailto:Info@towercu.ie)

## Greenhills Branch

90A St Peters Rd.,  
Greenhills, Dublin,  
D12 WR63

**Tel:** 01-4570884

**Email:** [Info@towercu.ie](mailto:Info@towercu.ie)

## Neilstown Branch

Neilstown Road,  
Clondalkin, Dublin,  
D22 X954

**Tel:** 01-4570884

**Email:** [Info@towercu.ie](mailto:Info@towercu.ie)



**Tower**  
credit union limited

[www.towercu.ie](http://www.towercu.ie)   